



National Communications Authority



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PUBLIC NOTICE

The public is hereby informed that the video making rounds on social media about ROBO CALL SCAMS from FRAUDSTERS/SCAMMERS using the National Destination Code (NDC) (021) from Sierra Leone is an old fraud video, which was robustly handled in May 2019.

When it became known, the National Telecommunications Commission (NATCOM) by then investigated the issue and wrote a letter to Federal Communications Commission (FCC) of the United States to vividly express our disappointment and displeasure about the unfortunate development from fraudsters perpetrating the International "One Ring" Robo Call Phone Scam predominantly targeting subscribers in the United States of America.

The Commission by then also promptly notified the International Telecommunications Union (ITU) to delete the said National Destination Code (021) from their database and all international carriers, as a means of inhibiting the activities of the perpetrators.

The NDC (021) has not been in use by any of our service providers since 2019.

However, if any such scam occurs again and a subscriber or country suffers from it, the Authority will as always investigate and drill down to the root cause.

We therefore assure you of our continuous commitment in tracking down the fraudsters to guarantee consumer satisfaction.


NatCA Management.

28 January 2024